



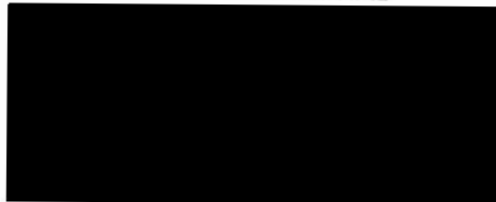
Prince Edward Island  
Legislative Assembly

Information and  
Privacy Commissioner  
PO Box 2000, Charlottetown PE  
Canada C1A 7N8

Île-du-Prince-Édouard  
Assemblée législative

Commissaire à l'information et  
à la protection de la vie privée  
C.P. 2000, Charlottetown PE  
Canada C1A 7N8

PRIVATE AND CONFIDENTIAL










December 20, 2024

Via email



Dear 

**Re: Privacy complaint under the *Freedom of Information and Protection of Privacy Act***  
**Public Body: City of Charlottetown (Charlottetown Police Services)**  
**Public Body reference: 2023-002**  
**Our file reference: C/24/00133 (formerly PP-23-119)**

 made an access request to the City of Charlottetown (access request 2023-002), asking for records relating to various policies and/or written procedures of the City of Charlottetown, and asked questions about documentation practices, and training, among other things. You,  made a privacy complaint about the City of Charlottetown's response, alleging that they improperly disclosed personal information about you to  as part of their response to access request 2023-002, and appointed  as your agent for the purposes of this privacy complaint.

We received and reviewed the City of Charlottetown's decision letter in access request 2023-002, which described the different records requested and questions asked, and provided responses to each. There was nothing in the City of Charlottetown's decision letter in access request 2023-002 that mentioned  or personal information related to . We did not receive a copy of the responsive records in access request 2023-002 from the City of Charlottetown as they had not retained a copy. However, the decision letter names the attachments that were enclosed, none of which were in relation to .

When an individual alleges that a public body has disclosed personal information without authority to do so, they have a responsibility to provide sufficient information to show that there is a possibility that such an incident occurred. Mere allegations are not enough. There must be some basis to suggest that there is an incident to investigate.

Because there was no indication on the face of the record to suggest that the City of Charlottetown disclosed any information about you,  to  in their response to access request 2023-002, we requested you to provide us with a copy of the records you were alleging were attached to the response, in order to support your allegation.

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By letter dated June 13, 2024, we asked you to provide us with a copy of the records that you claimed were attached to the City of Charlottetown's response in access request 2023-002, and which you alleged included [REDACTED] personal information. In that letter, we indicated that if we did not receive a copy of these records from you, the inquiry could not continue.

[REDACTED] responded to our letter, and refused to provide the records, suggesting that we ask for them from the City of Charlottetown. However, because there is no indication that any records other than those mentioned in the decision letter were attached to the letter, it is your responsibility, as the Complainant, to provide us with the records or information you are alleging was given to [REDACTED]

Because you have refused to provide the records you are alleging were disclosed improperly, the only evidence we have to assess your privacy complaint is the City of Charlottetown's decision letter in access request 2023-002, and the attachments referenced in their letter. Neither the body of the letter nor the attachments made any reference to [REDACTED] or any personal information. Therefore, we have no evidence to suggest that the City of Charlottetown disclosed any information about [REDACTED] to [REDACTED] when they responded to [REDACTED] in access request 2023-002.

As there is no evidence that the City disclosed personal information about [REDACTED] to [REDACTED] when responding to access request 2023-002, your privacy complaint is unsubstantiated. We are therefore closing our file.

Sincerely,



Denise N. Doiron  
Information and Privacy Commissioner

cc: City of Charlottetown