



After-Hours Premiums: Radiology

Independent Assurance Report: July 2025



Why Did We Do This Audit?



The irregularities and significant increases we found in after-hours premiums paid to radiologists made our office concerned about how these premiums were being applied and paid.

Our Objective



Our objective was to determine whether Health PEI had effective processes in place to ensure that after-hours premiums paid to radiologists were in accordance with applicable agreements and legislation. The audit covered the period of April 1, 2023 to March 31, 2024.

47%

of cases examined showed radiologists were not entitled to after-hours premiums they received.



Health PEI did not gather information to monitor teleradiology claims.



Employees dealing with physician payments and overbillings were not always aware of policies.



Employees were instructed to disregard some terms of Health PEI's teleradiology agreement when issuing payments.



No internal audits at Health PEI occurred during our audit scope period.



No appropriate advisory committee within Health PEI was engaged to fully examine the issue.

Audit Conclusion

Radiologists were being paid after-hours premiums without meeting all the criteria outlined in the applicable agreements.

Health PEI had a policy to help ensure after-hours premiums paid were in accordance with applicable agreements, but it was not being followed and not all employees were aware of it.